



VILLAGE OF HARRISON HOT SPRINGS

REQUEST FOR PROPOSAL ENGINEERING SERVICES

Background:

The Village of Harrison Hot Springs “Village” is located in the eastern reaches of the Fraser Valley, approximately 140 km from Vancouver. It is considered a Resort Municipality, drawing hundreds of thousands of visitors annually, yet still maintaining a “Village” and Residential lifestyle. The Village continually pursues enhancement to its quality of life through the proper management of and support to the overall development of the community and its infrastructure.

The Village has its planning house in order and has developed a long-term strategic plan through a new Development Cost Charge bylaw indicating the how and where infrastructure and improvements will be needed within the community over the next 10 years.

The Organization:

The Village enjoys progressive leadership from Mayor and Council with strong staff support and commitment to Council objectives in the delivery of services to the community and improvements to its infrastructure. One of the Village’s many strengths is the team that has developed with Council and Staff, and particularly a unified and consistent approach taken by Council in determining the direction it wishes to pursue. An organizational chart is attached.

We pride ourselves in operating as a business within the legislative limitations and definitely strive to reduce, if not eliminate, red tape and bureaucracy in the delivery of services and infrastructure to the community. Given the nature of the organization there is an inherent requirement and expectation that creativity and innovation will be employed in the decision making process and the development of solutions for engineering challenges.

To allow this organization to function effectively it is necessary that the Village receive timely and professional response to our requests and infrastructure programs.

The Village is an innovative and aggressive organization that will look beyond traditional responses or conservative positions with respect to a given issue. There is an expectation that those under contract with the Village will adopt the same philosophy and attitude incorporating creative and innovative approaches in addressing issues and offering solutions.

Engineering Services:

As a municipal corporation, the Village draws its authorities primarily from the *Local Government Act* and *Community Charter*. As a result, the majority of work and expertise required by the Village must be consistent with the requirements of the legislation. The focus of the Village’s requirements for engineering services will be on civil engineering, but there may be a requirement for other aspects of engineering disciplines such as structural, geotechnical and environmental engineering. The Village will be seeking a firm experienced

in the development of project budgets, contract administration, development of RFPs, Design/Build and tendering process and general contract administration. It is also expected that the firm will only commit to represent the interests of the Village avoiding other potential clients within the Village boundaries, unless expressly authorized by the Village.

There is also an expectation that there will be a need for ongoing engineering advice on specific issues to assist staff in the development of reports to council. It is reasonable to expect that there may be regular inquiries from staff on a variety of engineering issues. Staff would accept, as appropriate, verbal responses to an issue provided that is given in a timely manner. On occasion staff may require written opinions to attach to reports for Council's consideration.

The Village will expect regular status reports on all issues under the control of the engineering firm, including updated comments or recommendations with respect to the disposition of those issues and the monitoring of construction contracts. In addition to status reporting there is an expectation that the firm's invoice will be outlined in sufficient detail for review by staff to determine, in their opinion, the appropriate allocation of the firm's resources and the subsequent fee for the service rendered.

When providing engineering budgets for identified works the firm's anticipated fee must be included in the overall budget cost but listed separately. The engineer estimates may be used in grant applications with senior levels of Government, so there must be a degree of confidence in the estimate to minimize the impact on the Village for project funding.

Proposal Requirements:

The Village will consider an "engineering services" agreement for any term up to and including 5 years.

When submitting proposals, firms are requested to provide the following information:

1. Provide a general history of the firm, its principals and outline the firm's experience in engineering disciplines, summarizing three (3) major accomplishments in the field with explanations as to how innovation was incorporated into the solution as appropriate.
2. Name, background and experience of individual who would be the prime contact to the Village.
3. If the firm is unable to provide all engineering services, indicate how the the firm would propose to address those issues and the accountability for those services provided.
4. Provide an explanation and philosophy as to the firm's view towards its clients and client services.
5. Provide the current fee structure for all engineers and staff in the firm and the firm's anticipated increases in its fee structure for 2013, 2014 and 2015. Also, provide an explanation how projects will be managed by the firm through assignment/allocation of engineers and staff. If the firm uses a variable fee structure, provide an explanation of the services included with each fee.
6. Provide an explanation as to how billable hours are determined, indicating at what point clock "starts ticking" and what level of services, if any, are provided without cost.

7. When involved in a complex issue, please explain the method you would employ in undertaking research and how the cost associated with that research would be managed.
8. Please explain what, if any, complimentary services you would provide.
9. Provide and explanation of your firm's reporting of services to its clients and provide a recommendation as to how you would propose to keep the Village informed on the status of matters under your firm's control.
10. Given the general philosophy and method of operation of the Village and, in particular, its expectation for innovation and risk taking, and please explain how your firm would respond to that environment.
11. Provide a list of five (5) clients who we may contact as references to confirm the quality of service and innovative solutions that your firm provided to them.

When developing the firm's submission please provide responses in numerical order as outlined in the Proposal Requirements section. Provide additional information as the firm considers appropriate.

In Confidence Meetings:

Firms may request, in writing, an "in confidence" meeting to seek clarification of the RFP and discuss the general acceptance and viability of their proposal prior to submitting it.

The "in confidence" meetings will be held at the sole discretion of the Village.

If the Village determines that issues arise from the "in confidence" meeting that would have general application to the RFP process, the Village reserves the right to issue an addendum to the RFP.

Minutes from the "in confidence" meetings are for internal use only and will not be distributed.

Freedom of Information and Protection of Privacy Act (FOIPP Act)

All documents and other records pertaining to this proposal that are in the custody of or under the control of the Village are subject to the *FOIPP Act*. Subject to the limitations of the *FOIPP Act* all documents and records submitted in response to this proposal will be considered and treated as confidential.

No Lobbying

All firms are expressly forbidden from lobbying members of the Village, either elected or appointed officials regarding their proposal or the proposal call. Failure to comply with this requirement may result in disqualification without further notice or warning.

Process of Selection:

Upon receipt and following staff review of submissions, a meeting may be arranged with selected firms who are considered most aligned to the Village's expectations to review the firm's proposal for clarification and enter into a dialogue on a question and answer basis to allow staff to achieve an understanding of an expected relationship between the firm and the

Village. The fee structure, value added services and complimentary services, while important, will not be the sole determining factor in the selection process. The Village will also be interested in determining a good understanding of the firm's reputation and the anticipated working relationship that could be developed between the firm and Village Staff.

The evaluation of the proposals will be based solely on the contents of the proposal, reference checks and the firm's presentation at the meeting with staff.

The Village reserves the right to reject any and all proposals and the selection of the preferred firm will be at the sole discretion of the Village. If the Village decides in its sole and absolute discretion that it does not, for any reason wish to proceed with the RFP process, then it may reject all of the proposals.

The proposal from the successful firm, as submitted or amended by mutual agreement will form the basis of the agreement for engineering services between the parties.

The authorized contact person for this RFP as the Village representative will be:

Ted Tisdale, CAO and Debra Key, DCAO or in their absence, Ian Gardner, Operations Manager all of whom can be reached at (604) 796-2171 or by emailing:

ttisdale@harrisonhotsprings.ca

dkey@harrisonhotsprings.ca

igardner@harrisonhotsprings.ca

Information given orally by the Village Staff will not be binding on the Village and will not be considered in any form or manner in the evaluation of the proposals. Proposals must be delivered to the Village no later than **4:00 p.m. on February 3, 2012.**

Firms must ensure that a complete, clearly labeled and securely sealed proposal is received at closing time and the proposal must be clearly marked on the outside as follows:

Proposal: Engineering Services
To: Debra Key, Corporate Officer
PO Box 160, 495 Hot Springs Road
Harrison Hot Springs, BC V0M 1K0



VILLAGE OF HARRISON HOT SPRINGS ORGANIZATIONAL CHART

