

**When is pay parking in effect? Pay parking will be in effect from May 15 – September 15.**

**What hours are pay parking in effect from?** 6:00am – 7:00pm.

**What are the pay parking rates?**

**Zone 1: Max. 4 Hour Parking**

Parking Rates: Hour 1 – \$2.00, Hour 2 – \$3.00,  
Hour 3 – \$4.00, Hour 4 – \$5.00  
(Total \$14.00 for 4 hours)

**Zone 2: Hourly and Daily Parking**

Parking Rates: \$3.00 per hour or \$12.00 per day

**Where will pay parking be located?**

Please visit [www.harrisonhotsprings.ca](http://www.harrisonhotsprings.ca) for more information and a pay parking zone map which indicates where the pay parking zone and free parking zones are located.

**Are there any free parking options available?**

Free parking is available on Lillooet Avenue. Please note that there are time limited stalls in some areas.

**Where do I purchase a parking ticket from?**

Locate one of the pay parking stations within the pay parking zone. There are 13 pay stations located along Esplanade Avenue, 1 pay station located on St. Alice Street and 1 pay station located on Spruce Street.

**How can I purchase a parking ticket?**

Once you locate a pay parking station, use either coins or a credit card to purchase a ticket. Alternatively, you may pay using the Flowbird or Parkedin apps, or online at visit [www.parked.in.com](http://www.parked.in.com). You can also call in to the Precise ParkLink payment line at 1-844-533-0925 to register for parking.

**How does the pay parking station work?**

Step 1: Press the green "OKAY" button located on the bottom centre of the touch pad to begin.

Step 2: Enter your vehicle license plate number. Press the green "OKAY" button to confirm.

Step 3: Select the time you plan on parking your vehicle.

Step 4: You have the option to pay with coins or credit card. To pay with coin, insert your coins into the coin slot, located at the bottom left. To pay with credit card, insert your credit card into the credit card slot, located at the bottom left.

Step 5: Press the green "OKAY" button to confirm your parking session length and to process your payment.

Step 6: Your receipt will print and be dispensed out of the bottom right of the parking meter. Take your receipt.

Step 7: There is no need to display your receipt on your vehicle dashboard unless the receipt specifically says so.

Proceed to your destination.



# HARRISON HOT SPRINGS

*Naturally Refreshed*

## PAY PARKING Frequently Asked Questions

### **I received a parking invoice but I'm not sure how to pay this?**

You can pay parking invoices in 3 ways:

There are 3 ways you can pay for your parking invoice:

Online – [www.payforparking.ca](http://www.payforparking.ca)

By phone: 604.235.1380 or 1.866.715.PARK (7275)

By mail:

Parking Invoice

PO Box 99556 Market Crossing PO

Burnaby, British Columbia V5J 0A2

### **If I want to dispute a ticket what's the process?**

To submit a parking invoice dispute, contact Precise ParkLink at [collections@precisebi.com](mailto:collections@precisebi.com) with the following information:

- First and Last Name
- Email Address
- Parking Invoice or Invoiced License Plate Number
- Attach Supporting Documentation as a .jpg or .png  
(Copy of Parking Invoice, Proof of Payment)
- Please explain why you are disputing your Parking Invoice

If you submit your Parking Invoice dispute within seven (7) days of receiving the invoice, you will be exempt from paying the seven (7) day late fee. A decision on whether or not to cancel your Parking Invoice will be made within 30 to 40 business days.

Submit Dispute by Mail:

Precise ParkLink Inc.

PO Box 99556 Market Crossing PO

Burnaby, British Columbia V5J 0A2

### **What happens to the money that's collected from pay parking?**

Your contributions will help with continued maintenance of the waterfront, playgrounds and other amenities you're enjoying today. Thanks for your support and we hope you enjoy your day.

### **Who do I contact if I have question about pay parking?**

Please contact Precise ParkLink at 604-235-1380 or 1-866-715-PARK (7275).

Village Office:  
604-796-2171  
[www.harrisonhotsprings.ca](http://www.harrisonhotsprings.ca)

