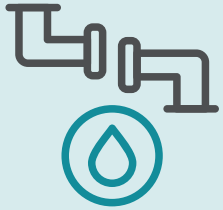


Do You Know Where Your Stormwater is Going?



Recent extreme rainfall and weather events suggest that stormwater may be entering the sanitary sewer system from certain areas in the Village.

Why This Matters

Recent heavy rainfall has caused a significant amount of stormwater to enter the Village's sanitary sewer system. This system is designed for wastewater only - not rainwater.

What We're Seeing

We've identified areas in the Village where large volumes of water are being pumped or redirected into the sanitary sewer system. This can lead to:

- Sewer backups
- Increased treatment costs
- Environmental impacts

What is Stormwater and What is Wastewater?

Stormwater is rainwater or melted snow that flows over streets, rooftops, and other surfaces, while wastewater is water that comes from our homes and businesses, such as from sinks, showers, and toilets.

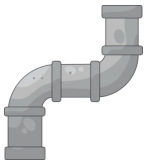


Understanding What Contributes to the Problem

Several factors can increase the amount of stormwater entering the sanitary sewer system, including:



Age of homes and infrastructure: Older homes may have been built before current standards and may have roof or foundation drains connected to the sewer system. Aging pipes can also develop cracks or defects that allow groundwater to enter.



Pipe material: Sewer pipes made from older materials such as asbestos cement (AC) or vitrified clay (VC) are more prone to cracking over time compared to modern materials like PVC.

How You Can Help

The Village is planning a program to reduce rainwater entering the sewer system (called an RDII program) to help prevent backups and address these issues for the future. **If you are currently pumping water into the sanitary sewer or think your property might be contributing, please contact us at 604-796-2171.** Our Utilities team can help you find safe and effective ways to discharge stormwater without overloading the system.

Simple Steps Everyone Can Take

To support the Village's Utilities Team during extreme rainfall weather events, please try to limit non-essential activities that add to the sanitary sewer system, such as:

- Laundry
- Dishwashing
- Long showers

Thank You

Your cooperation helps protect our infrastructure, the environment, and our community!